

EBSCO Quarterly Report 2023 for Utah Education Network (UEN) (Q4) April 1, 2023 through June 30, 2023

'Parent' Accounts:

s6467521 - UTAH EDUCATION NETWORK
s4459386 - Utah Education Telehealth Network

There was 1 Support ticket open this past quarter and closed.
No support tickets were related to "inappropriate" content.

Term Exclusion Filter:

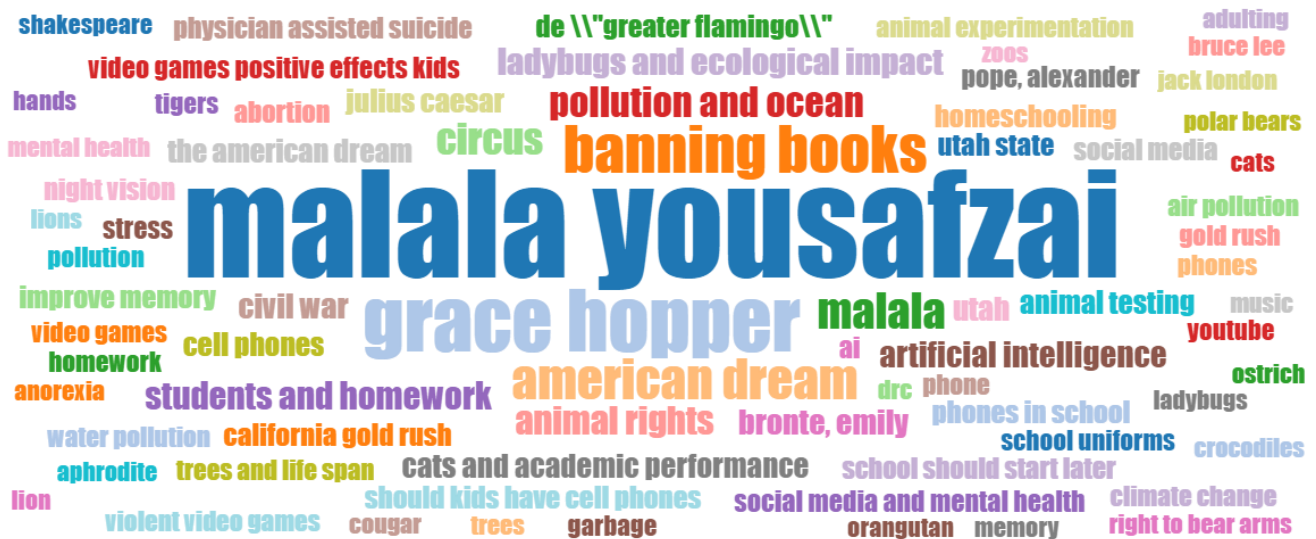
- Implemented and on every K-12 school profile in Utah.
- Over 1,500 terms (excluded).
- Terms continue to be monitored in the media and other publications.
- Includes wildcards such as (*) to include alternative endings of words, plurals, etc.

(We will continue to monitor media, social media, customer cases, emails as new terms are learned, they will be added.)

Monitoring Searches: Looking at use (searches) within UEN, UETN accounts to monitor what can and should be 'normal use'. By comparison and looking for 'normal use' we've also included the Search Cloud (via EBSCO Admin) for UEN to be updated quarterly.

- Quarters are defined as:
 - July, August, September
 - October, November, December
 - January, February, March
 - April, May, June

Word Cloud on UEN Account (rolling searches 3 months) - April – June 2023



Looking at the word cloud above there appears to be no "inappropriate terms". This draws the conclusion that users (students or otherwise) are not searching "inappropriate terms" and/or the term

filter is working as it's supposed to. The search filter/curation tool is working as intended, and searches done by users seem to be for legitimate research purposes as desired.

Total Searches represented & conducted 4/1/2023 through 6/30/2023 was 5,491,933

The 5,491,933 represents 3 months of searches of what looks like 'regular use' across UEN user accounts. The word cloud above represents the most frequently searched terms during the 3 rolling months on the UEN account, UETN account and all accessing accounts. This represents use for April, May & June, 2023.

Top Search Terms for UEN as queried by users:

malala yousafzai	air pollution
grace hopper	youtube
banning books	gold rush
american dream	distance education and computer-based technology
malala	wolves in u.s. parks
circus	loneliness and technology
pollution and ocean	minecraft
animal rights	climate change
students and homework	norse mythology
ladybugs and ecological impact	garbage
artificial intelligence	phone
civil war	school shootings
bronte, emily	global warming
utah	endangered species
cats and academic performance	pollution and oceans
cell phones	distance education
the american dream	right to bear arms
julius caesar	mental health
animal testing	ladybugs
blended learning	music
should kids have cell phones	polar bears
tigers	china one child policy
utah state	roman mythology
phones in school	jack london
california gold rush	aphrodite
homeschooling	lions
de \"greater flamingo\"	methods for improving memory
improve memory	johns, barbara
video games positive effects kids	shakespeare
abortion	government and information and tech companies and social media
social media and mental health	anorexia
school should start later	crocodiles
stress	trees
physician assisted suicide	social media addiction

ai	distance education and technology
night vision	marry queen of scots
pope, alexander	thermal imaging
social media	electric cars
trees and life span	ostrich
animal experimentation	drc
pollution	fast fashion
violent video games	social media beneficial
school uniforms	cats
water pollution	how does social media affect mental health
amazon deforestation	abortion rights
video games	space travel
phones	malala yousafzai and women's right and education
homework	dickens, charles
("social networks" or "social media") and ("mental health")	homelessness
video games effect adolescents	bruce lee

Monitoring Searches Summary update:

In looking at the most searched terms over the past 3 months, it appears to be of normal school use and for what seems to be student research.

Filter monitoring

EBSCO will continue to monitor the filter and make adjustments as needed including adding new terms on an ongoing basis (daily monitoring terms.) New terms added to the filter can take up to 24 hours to be filtered through the content within EBSCO databases. We continue to monitor and tweak our curation methodologies, so that valuable research content is available to users and developmentally inappropriate content is suppressed. At any time, we welcome any suggestions that might further advance this effort.

Ongoing Action Items:

- Update Quarterly Report as requested by UEN
- Continue to monitor accounts and searches in schools throughout Utah.
- Communicate with each group of stakeholders should anything change.